



iFacility Services
 industrial ingenuity - integrated maintenance
 www.iFacilityServices.com

119 Foster St. Bldg 6
 Peabody, MA 01960

iFacility Services Inc. is the Service and Repair Sister Company to Safety Inc., ETA Process Instrumentation and Martech Controls.

Service Request Form

Company Name:	<input type="text"/>	Email:	<input type="text"/>
Contact:	<input type="text"/>	Phone:	<input type="text"/>
Return Address:	<input type="text"/>		

Instrument Information

Please note: Only one RMA ticket is required if multiple units are being returned. Please include a full list of units being returned including S/N's. It is essential that complete details are provided for calibration/repair. Failure to do so may result in improper or delayed repair.

Mfg.	Make	S/N	Charger Y/N	Description of Problem

Please include Battery charger / Batteries / Battery Pack – Accessories are also tested for functionality.

Has your product been used for sampling or exposed to hazardous materials? Yes No

Type of Service Requested: Standard Service Rush Service - \$50.00

Please attach your PO to this request or provide credit card information. In the event no PO or CC info is provided within 7 days of receipt of goods, unit(s) will be returned unrepai

Service Estimate and Approval

Repair pre-approval can greatly speed up the repair process for your instrumentation. Repairs are performed during the evaluation and estimates are generated only if the repair cost exceeds the pre-approval amount. Please select your choice below:

Estimate approval before repair: Yes No. Not to exceed Amount \$_____

Note: A US \$75.00 Service Diagnostic fee applies to all instruments returned to Safety inc for evaluation. This fee is waived if an instrument is repaired or replaced through Safety Inc Service Department.

Send To: iFacility Services, 119 Foster Street, Building #6, Peabody, MA 01960 : Email sales@ifacility.com